


Document title: Quality policy	Infratek 
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QUALITY POLICY

Infratek aims to continuously improve our processes to achieve customer satisfaction and a profitable and sustainable business. Furthermore, we are committed to meet the requirements of our clients as well as all relevant legal and regulatory requirements. This will help us achieve our vision of becoming the preferred critical infrastructure partner to Nordic customers within our field of services.

We base our business on the principles and standards outlined in ISO 9001.


Infratek's core values; presence – job satisfaction – movement; are the basis for our business and play an integral part in our quality management.

To achieve our quality goals and company vision, the following areas are of high importance:

- Development of long-term relations with our key clients
- Development, implementation and improvement of our business processes
- Recruitment and development of our staff
- Selection and follow-up of suppliers and partners
- Improvement of financial systems and control mechanisms

Our management system, GAIA, gives more details about our core processes, management processes and support processes, including our routines for continuous improvements and management reviews.

September 2016



Lars Bangen

CEO, Infratek AS